

Travel Disruption Insurance

Holidays booked with us will be covered by our new Travel Disruption Insurance (TDI) which provides cover for all holiday arrangements booked with us that are delayed, cancelled, cut short or extended as a result of Force Majeure such as a volcanic ash cloud, hurricane or industrial action.

We can guarantee that you will not be out of pocket for:

- 1) Any unused travel, accommodation and holiday services for which money has been paid to letsgo2
- 2) Any reasonable accommodation on a bed & breakfast basis and transport expenses necessarily incurred, up to the standard of the original booking in reaching the booked destination at any stage of your holiday including the journey home if
 - a) the transport on which you are booked to travel is delayed by more than 24 hours and no reasonable alternative is offered by the transport company to allow you to reach your destination or
 - b) the transport on which you are booked to travel is cancelled and an alternative is not provided within 24 hours or, in the case of connecting transport, not provided within a timeframe that allows you to continue with the original itinerary.
- 3) Additional Expenses: reasonable (meaning of a similar standard to that originally booked) additional accommodation and expenses if your return journey to the UK is delayed by more than 24 hours.

Please note: We will only cover costs for which we are responsible for and that are not refundable from any other source or covered by any other insurance policy, guarantee or statutory requirement.